

**SYSTEM AND METHOD FOR USING VOICE OVER A TELEPHONE TO  
ACCESS, PROCESS, AND CARRY OUT TRANSACTIONS OVER THE  
INTERNET**

**ABSTRACT OF THE DISCLOSURE**

- 5                   A method for executing a transaction related to an item or a service  
using a telephone includes providing information identifying the item or the service,  
providing a query as to a transaction to be performed in which the transaction is  
related to the identified item or service, and sending to a server system a request to  
execute the transaction related to the identified item or service in response to a user  
10 answer. The transaction is executed without the user performing a single action on  
a computer interface.

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